

SEPA – also at the vhs Erlangen

... so you can continue to pay for your booked courses by direct debit.

What does SEPA stand for?

SEPA is the abbreviation for Single Euro Payment Area.

As of when will SEPA debiting be used?

From 1st February on, the old debit procedure will be replaced by the new SEPA which will enable you to make cashless euro payments. Since this so-called mandate is only accepted by banks if the form is wet-ink signed, any fraudulent use of your bank data will thus be prevented.

How does SEPA debit function?

We will provide you with our creditor identification number and your mandate reference. That way, you can easily identify the debiting. We will inform you before debiting your account. You will know when exactly your account will be debited. You can reverse SEPA debiting within 8 weeks.

What do you have to do now?

To ensure future payments of your courses by direct debit, we require from you a SEPA debiting mandate with your original signature. The herefore required form sheet you will find in the vhs brochure (right after the registration form). You can also get the form sheet at the "Servicebüro" of the vhs or download under the menu item "Servicebereich" on our webpage (www.vhs-erlangen.de).

Should you have further questions, feel free to contact us.

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